

targens GmbH

The Challenge

Aligning Capacity Planning Across Teams and Different Project Types

- There was no common overview of the resource and project situation.
- There were different requirements for product development and customer implementation projects, which are handled by the same team.
- Resource planning in Excel made it difficult to depict the effects of project delays and reprioritization – especially when multiple teams were involved.
- Higher-level resource planning and resource planning within individual teams needed to be aligned.

The Solution

Decentralized Capacity Planning, Centralized Capacity Monitoring with Meisterplan

With Meisterplan, targens introduced a tool-supported process for capacity planning. The result: targens transitioned from granular, rigid and confusing Excel planning to flexible, transparent team planning in Meisterplan. If there are changes in priorities or to a project's schedule, the impact can now be quickly identified, and conflicts can be addressed early on.

- All project and product development needs are maintained in Meisterplan by the project managers and steered by means of a simple process.
- Every team has a resource manager who carries out their team's capacity planning independently.
- Management centrally reviews the overall situation in regular resource meetings and steers the portfolio.
- Meisterplan makes it possible for all involved parties to view the up-to-date and real-time status of resource utilization.
- Resource planning is based on the capacity realistically available for projects and takes into account planned absences, different working time models and activities that aren't related to the project.
- Management reduces their workload through monthly planning meetings and has the most important and up-to-date data presented visually Meisterplan.



targens
a GFT company

"Planning with Meisterplan means doing as much as necessary but as little as possible!"

Susanne Hofrichter, Managing Director

The Company

targens GmbH

As an expert in banking, compliance and digital innovation, targens is the leading provider of consulting and software solutions. Based in Austria, Germany and Switzerland, the company combines 30 years of experience in developing internationally tried-and-true compliance services for financial institutions with forward-thinking and disruptive technologies.

www.gft.com