



MEISTERPLAN

Stadtwerk Winterthur

Complete Project Portfolio Management for Successful Energy Utilization with Meisterplan



Stadtwerk Winterthur

Stadtwerk Winterthur has been caring for the comfort of their customers for over 150 years. The public utility and waste management company provides electricity, gas, water and heat, as well as a variety of other services to the people of Winterthur.

Stadtwerk Winterthur Uses Meisterplan for:



Infrastructure projects



Business projects



IT projects



Our Interviewee

Thomas Wetterwald

Thomas has worked at Stadtwerk Winterthur as the director of IT and Services in the Financial and Services division since 2015.

As project portfolio manager, he recognized the challenges that come with the changing energy sector and was therefore instrumental in the implementation of Meisterplan for resource planning.

The Goal

To Always Stay on Top of the Complexity of Plans and Resources

As the default energy supplier for the citizens of Winterthur, it was particularly important for Stadtwerk Winterthur to be able to complete strategic projects in a timely manner, as well as utilize resources efficiently. All of this, on top of aggravating factors like the variety of complex projects, volatile markets and resource bottlenecks, made things particularly complicated.

To make the best decisions, they needed:

- The ability to reliably plan
- An objective basis of evaluation, which could be used to set clear priorities
- An overview of time-sensitive processes, like projects and resources as well as dependencies between the two



The Challenge

There was no central information hub for plans

- Many strategic plans with differing priorities as well as both internal and external stakeholders raised complexity
- Additionally, the number of strategic projects was steadily climbing, which resulted in employees being overbooked and the lack of a complete overview of resources
- The basis to make decisions could not be simply and efficiently bundled and/or made available to management for the decision-making process



The Solution

Find a comprehensive process, and support it with the correct software



1. The Process

Thomas Wetterwald created an awareness that:

- All involved parties must regularly communicate with each other
- There must be uniform criteria to evaluate projects
- Everyone must be ready to regularly update capacity and project data
- The value that you get at the end of the project is worth multiples of the planning time invested



2. The Software

Meisterplan convinced Thomas Wetterwald because it:

- Creates a unique connection between resources and projects
- Supports the new process with clear, interactive visualizations
- It is simple and, unlike larger full-scale solutions, focuses on the essentials



3. The Current Status

Now, the new process with Meisterplan creates unity:

- Management receives an overview of key factors of strategic projects and can make well-founded decisions
- Bottlenecks are quickly recognized, different planning scenarios are prepared and important strategic projects are prioritized
- Resources are planned intelligently and are therefore relieved from unnecessary stress



“Meisterplan supports me in the entire value chain of project portfolio management – from idea, through to the successful execution of strategic projects.”



Meisterplan in Practice at Stadtwerk Winterthur

The Introduction of Meisterplan

Simple and Useful from the Beginning

Right from the start, Meisterplan met the requirements for simple use and appealing graphical clarity. With the implementation of Meisterplan in 2016, much has greatly improved and the following questions can be answered:

- Who's working on what plans and with which priorities?
- Which employees do I need when, and where are there resource bottlenecks in the future?
- What kind of phases and milestones do we have?
- Are there prerequisites or dependencies that we have to pay attention to?



Now, infrastructure projects can be put into motion:

“A project manager became aware that he couldn't implement his strategic project in the allotted amount of time because the needed resources weren't available. He was then able to inform the client, and re-plan correctly.”

Meisterplan developed an interface for Stadtwerk Winterthur

To ensure the creation of employee capacity data without gaps.

Vacations, required military service and other absences – to maintain all of this resource data manually would have cost too much time. Therefore, Stadtwerk Winterthur ordered an integration between Meisterplan and their time-tracking tool.

1. In close cooperation between Stadtwerk Winterthur, Meisterplan and a consultant from their time-tracking tool, the interface was swiftly developed and put into operation.
2. Since then, the interface is used twice a day, thus minimizing data maintenance and delivering consistent, reliable resource data to the app.
3. Now, Meisterplan maintains the interface at regular intervals, ensuring a reliable, long-term operation.



“Our joint discussions beforehand were very good, and the design of the interface was successful. Today we transfer our absences and attendance twice a day. Meisterplan is a competent partner and gets top marks from me.”

How Stadtwerk Winterthur Uses Meisterplan

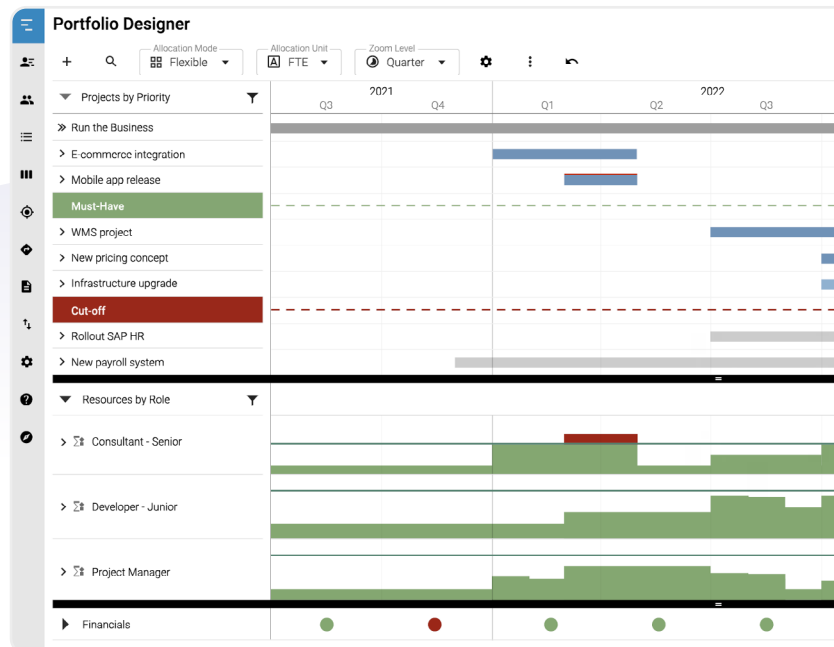
The right information at the right time in the right place

- > Each change manager, project manager and supervisor manage the data of the relevant resources; if important information is missing or inconclusive, the portfolio manager can speak to the relevant person with the right Meisterplan view and correct these mistakes.
- > In quarterly meetings, the portfolio manager takes care of the project portfolio with the management council. In this meeting they:
 - Discuss the current status
 - Make new decisions
 - Evaluate priorities
- > Therefore, the visual views help the portfolio council with a basis for decisions.



My Favorite Function:

“I mean, what should I say? There are so many functions. I especially like the simple Portfolio Designer, which shows me at a glance where the resource conflicts are in the portfolio.”



Get in Touch



1-888-908-5834



sales@meisterplan.com



meisterplan.com



MEISTERPLAN