

## Subcontractors

# List of Subcontractors

---

According to Cl. 2 (4) of the Meisterplan Terms of Service

The Supplier currently uses the following subcontractors for processing personal data for the Supplier to provide its services.

Note: Subcontractors which the Supplier entrusts with the processing of the Customer's personal data, of which the Supplier processes as a contractor pursuant to Art. 28 GDPR, are specified in a separate list.

## Chargebee

### Address

Chargebee, Inc.  
340 S. Lemon Avenue, Suite #1537, Walnut, CA 91789, USA

### Function

Chargebee is used as a Webshop solution, i.e. for license management and billing.

### Other Provisions

There is a current Data Processing Agreement between Chargebee, Inc. and itdesign GmbH. The transfer mechanism used by Chargebee is governed by the following standard: EU Standard Contractual Clauses.

## Zapier

### Address

Zapier, Inc.  
548 Market St. #62411, San Francisco, CA 94104-5401, USA

### Function

Zapier's services are used to send notifications of contract changes to the Customer or Supplier.

**Other Provisions**

There is a current Data Processing Agreement between Zapier, Inc. and itdesign GmbH. This was concluded on the basis of the EU Standard Contractual Clauses in which the service provider is obligated to comply with the EU data protection level. The transfer mechanism used by Zapier is governed by the following standard: EU Standard Contractual Clauses.

## Stripe

**Address**

Stripe Payments Europe, Limited  
The One Building, 1 Grand Canal Street Lower, Dublin 2, Ireland

**Function**

Stripe executes credit card payments.

**Other Provisions**

There is a current Data Processing Agreement between Stripe Payments Europe, Limited and itdesign GmbH. The transfer mechanism used by Zapier is governed by the following standard: EU Standard Contractual Clauses.

## GoCardless

**Address**

GoCardless Ltd.  
Sutton Yard, 65 Goswell Road, London, EC1V 7EN, United Kingdom

**Function**

GoCardless executes payments made by direct debit.

**Other Provisions**

GoCardless does not act as a data processor, rather as a data controller. As an end customer, you therefore have a direct legal relationship with GoCardless regarding the use of your personal information by GoCardless. For more information, please visit <https://gocardless.com/legal/privacy>.

## Mailgun Technologies

### Address

Mailgun Technologies, Inc.  
548 Market St. #43099, San Francisco, CA 94101, USA

### Function

Offers from Mailgun Technologies are used to send emails, e.g. when registering a trial version and from the Webshop.

### Other Provisions

There is a current Data Processing Agreement between Mailgun Technologies, Inc. and itdesign GmbH. This was concluded on the basis of the EU Standard Contractual Clauses in which the service provider is obligated to comply with the EU data protection level. The transfer mechanism used by Mailgun Technologies is governed by the following standard: EU Standard Contractual Clauses.

## Amazon Web Services

### Address

Amazon Web Services EMEA SARL  
38 Avenue John F. Kennedy, L-1855 Luxembourg

### Function

Amazon Web Services provides the infrastructure on which a database is hosted. This data is processed within the European Union.

### Other Provisions

There is a current Data Processing Agreement between Amazon Web Services EMEA SARL and itdesign GmbH. The transfer mechanism used by Amazon Web Services is governed by the following standard: EU Standard Contractual Clauses.

## Sentry

### Address

Functional Software, Inc.  
Sentry  
132 Hawthorne Street, San Francisco, CA 94107, USA

**Function**

The services of Sentry, product of Functional Software, Inc., are used to analyze errors in the browser.

**Other Provisions**

There is a Data Processing Agreement between Functional Software, Inc. and itdesign GmbH. The transfer mechanism used by Sentry is governed by the following standard: EU Standard Contractual Clauses.

## ConfigCat

**Address**

ConfigCat  
Becsi ut 219, 1032 Budapest, Ungarn

**Function**

ConfigCat is used to activate newly developed functions within the application.

**Other Provisions**

There is a Data Processing Agreement between ConfigCat and itdesign GmbH.

## Microsoft

**Address**

Microsoft Corporation  
One Microsoft Way, Redmond, WA 98052-6399, USA

**Function**

Microsoft Corporation provides the Office 365 environment for our internal operations. Microsoft Corporation also provides the tool Clarity for qualitative analysis of user behavior in the trial.

**Other Provisions**

There is a Data Processing Agreement between Microsoft Corporation and itdesign GmbH. The transfer mechanism used by Microsoft is governed by the following standard: EU Standard Contractual Clauses.

## Mixpanel

### Address

Mixpanel, Inc.  
1 Front St., Suite 2800, San Francisco, CA 94111, USA

### Function

Mixpanel is used for storage and analysis of anonymized statistical data from the Meisterplan application.

### Other Provisions

There is a current Data Processing Agreement between Mixpanel, Inc. and itdesign GmbH. This was concluded on the basis of the EU Standard Contractual Clauses in which the service provider is obligated to comply with the EU data protection level. The transfer mechanisms used by Mixpanel are governed by the following standard: EU Standard Contractual Clauses. We selected Mixpanel's option for storing data exclusively within the EU.

## ProductBoard

### Address

ProductBoard, Inc.  
612 Howard street, 4th floor, San Francisco, CA 94105, USA

### Function

ProductBoard is used as a solution for collecting and evaluating customer requests for our software products. Personal data is only transmitted to a limited, clearly defined extent (e-mail address, first and last name, user name).

### Other Provisions

There is a current Data Processing Agreement between ProductBoard, Inc. and itdesign GmbH. The transfer mechanism used by ProductBoard is governed by the following standard: EU Standard Contractual Clauses.

## Swifteq

### Address

Swifteq Ltd.  
51 Bracken Road, Sandyford, Dublin, D18 CV48, Ireland

**Function**

Swifteq's services are used to track which Help Center articles are popular and helpful, and which are not.

**Other Provisions**

There is a current Data Processing Agreement between Swifteq Ltd. and itdesign GmbH. The transfer mechanism used by Swifteq is governed by the following standard: EU Standard Contractual Clauses.