

# sovanta AG

## The Challenge

### Planning dynamic customer projects with limited employee capacities and a complicated tool landscape

- By nature of being an IT service provider, the work is dynamic and complex
- Due to the large number of people involved and the different information requirements, planning could no longer be managed on demand or with simple office solutions
- Customer projects often require ad-hoc reactions to reliably meet deadlines
- Employee capacities were often not optimally utilized
- The information needed to make dependable plans was divided between different systems:
  - There was no simple overview of the required planning data from all of these different systems
  - The planning tools used reached their limit due to the large number of employees being planned for and were not practical on a day-to-day basis

## The Solution

### One single source of truth to help make better decisions

Thanks to the implementation of Meisterplan, sovanta now works with a central and transparent planning overview that allows them to make the best possible decisions about ongoing projects and resource availability.

- Resource needs are quickly recognized and managed
- The over- and underutilization of employees is avoided
- The feasibility of new projects is quickly made transparent
- Through this update, realistic promises are made to customers and projects are started and ended on time
- With a rolling three-month forecast, structural resource conflicts are recognized early, and countermeasures are decided upon, thus optimizing long-term recruiting efforts
- The up- and downstream systems are integrated with Meisterplan via the REST API:
  - The options and steps to integrate already existing systems with Meisterplan were evaluated in a workshop, and the integration landscape was built within a short time
  - The integrations enable the creation of user-oriented views, which all stakeholders can use to get a quick overview of all relevant information



"Meisterplan enables us to plan ahead for our customer projects, quickly adjust as needed, report clearly to colleagues and customers and make binding commitments."

**Frank Schwartz, Head of Project Management & Support**

## The Business

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sovanta optimizes SAP applications and gets the most from the established standard: making it easy to use through clear and people-centric design, as well as using artificial intelligence for simple and quick processes. They provide efficient solutions that optimally support clients and employees, and simplify the everyday working process.

sovanta knows that only a user-friendly solution is successful, which is why the user-experience experts from sovanta always focus on the end-user and their interaction with the software. The result is solutions that are quickly implemented with noticeable improvements to the user experience, as well as user-oriented innovations that are made to the existing IT landscape.

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